In today’s economic environment, as a business leader you know that having instant access and communication is standard operating procedure at your organization. To accomplish this task, many business professionals have both a fixed line desktop phone and a mobile phone. Having two phones and two separate networks creates challenges for both the end users and you as the telecom manager trying to support them.

**Time to integrate your phone networks**

Don’t waste budget on overlapping networks

A major issue is the high cost of supporting two overlapping networks, not to mention the difficulties associated with having two phones and two voicemail systems. These can range from the merely inconvenient to potentially disastrous.

Epik Fixed Mobile Convergence (FMC) service not only addresses these challenges, it provides effective solutions to them by converging your wireline and wireless investments.

*Check out the right solution for your company*

When you enable your employees to be reached anytime, anywhere, your business can quickly become more efficient, responsive, collaborative and productive.
**EPIK’S ADVANCED NETWORK CAPABILITY BENEFITS:**

**SINGLE PHONE & VOICE INBOX**
A single phone number and voicemail can be used for both fixed lines and mobile phones at your organization. This provides a seamless handover of calls between desktop and mobile networks, allowing your employees to move an active call from a fixed line to a smartphone and vice versa.

**LOWER TELECOM COSTS**
EpiF MFC lowers telecom costs for your company and improves the communication experience for your employees. Some businesses have cut costs further by eliminating desk phones altogether for employees who don’t need them. Check if this is a convenient option for your company.

Using your existing premises-based, or hosted PBX VOIP solution, delivers the capability of integrating with EpiK’s entire portfolio of CDMA mobile handsets. This means your customers will be leveraging existing assets and investments, not spending precious dollars buying new ones. It also means they won’t need special mobile handsets or applications that further drain the device’s batteries and performance.

**IMPROVED PRODUCTIVITY**
Accessible employees are productive employees and providing just one phone number across all devices means they have instant access and instant communication. Your customers and colleagues are able to reach your employees wherever they are since they won’t ever be out of touch.

Improved collaboration between your staff members is an added benefit as they can quickly access familiar desktop phone features like call transfer and extension dialing directly from their mobile devices. In the case of a missed call, having a single voice mailbox means your employees spend less time managing multiple messaging systems and more time with your customers.

**BUILD BETTER CUSTOMER RELATIONS**
Businesses that enable their employees to use their mobile devices as highly secure mobile desk phones, helps them to improve their customer relations. Your company will be able to provide faster service to your customers and ensure customer inquiries are addressed immediately. This results in your business having a competitive advantage and aids your company’s growth in a global economy.

**FLEXIBILITY**
EpiF MFC integration also enables companies to be nimble and flexible in their employee management strategies. Your staff can be given a mobile phone the day they start so they can have a corporate phone number, enterprise voicemail and abbreviated dialing on day one, no matter where they are deployed or redeployed. They’ll be grateful for their ability to quickly get on with the job.

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**Check out the right solution for your company.**

Integrating mobile and fixed-line communication systems provides immense benefits to organizations and enables companies to pass on that value to their customers. Some points to consider when you’re selecting the best solution for your company: ensure the system fits seamlessly into your existing voice network and that it helps secure it. Check that it is scalable for the future growth of your company. Also, be sure it has a recognizable cost benefit and provides a quantifiable enhancement of your staff’s existing capabilities.

*If you would like to learn more about EpiF MFC integration and how it can help your business, call EpiK FMC consultants today at 1.866.353.9333.*