

UNIFIED LOCATIONS

Multiple offices share the benefits of one company-wide cloud telecom service.

Unlike traditional PBX and on-premise phone systems, TOTAL VOICE easily scales to any number of locations. Combine it with the power of our FIBERLINK internet service to minimize capital investments, IT responsibilities and vendors.



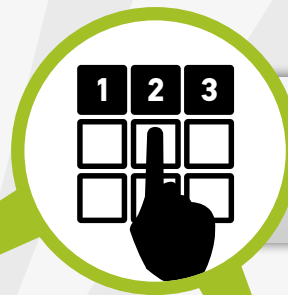
Advanced Fiber-Optic ISP

Support cloud-based software, file sharing, remote tools, software as a Service (SaaS), virtualization, video and HD rich media with a dedicated fiber-optic data connection.



Single Reception

Serve all of your customers with one company-wide auto-attendant or reception desk.



Work Anywhere

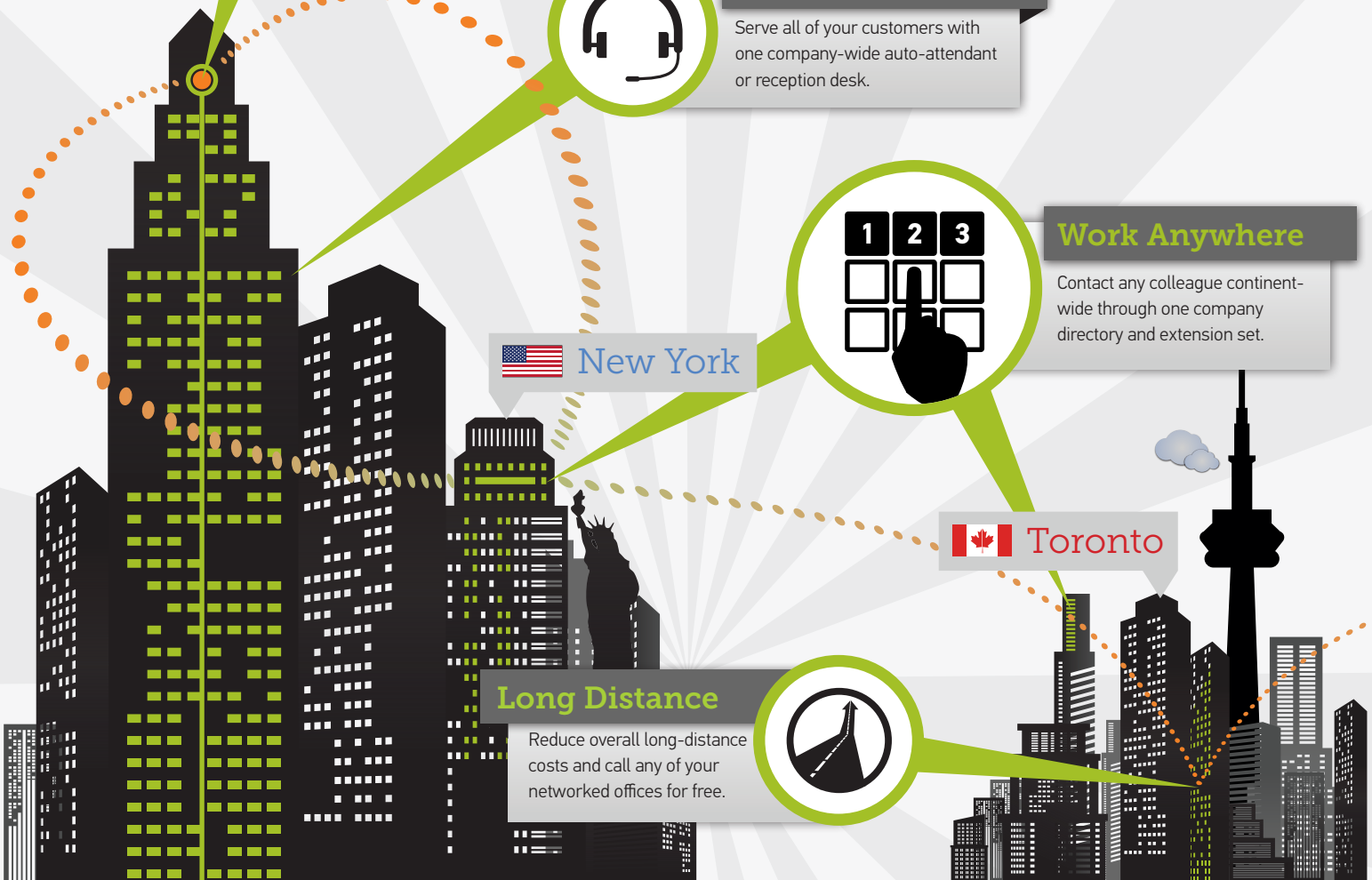
Contact any colleague continent-wide through one company directory and extension set.

 New York

 Toronto

Long Distance

Reduce overall long-distance costs and call any of your networked offices for free.



Link all your locations with one advanced cloud network.

Our Total Voice and Fiberlink services make adding and connecting locations across North America simple and cost-effective.

TOTAL VOICE™

Cloud-based business phone system designed to work for you.

FIBERLINK™

Powerful North America-wide dedicated fiber-optic Internet service.

Scalability and collaboration are built right into our service. Employees, partners and customers can all access the same services to maintain business continuity in any situation. Businesses with multiple offices, satellite locations and remote employees easily share one reliable network and one set of communication solutions. Control your services and features by user or location.



Reliability & Disaster Recovery

Data-driven businesses are protected by Epik's 99.99% uptime guarantee.

Failover locations keep your network accessible from anywhere during outages or natural disasters. Avert communication disruptions and get back to business by routing calls instantly from one location to another while employees work from satellite or home offices.



Long Distance Savings

VOIP technology eliminates long distance charges between offices altogether.

Calls placed directly over your the Total Voice network never utilize public telephone networks so communicating with your team, no matter where they are, never costs you a dime.



Easy Billing & Support

Simplify accounting by consolidating your telecom bills.

Whether your business has two or two dozen locations, you have only one provider to engage, one bill to pay and a single number to call for support.



Unified Directory & Extensions

Connect all of your employees and share one directory and simplified extension set.

Easily identify and contact colleagues from all locations. Internally managed systems at each location create multiple overlapping directories.



Improved Collaboration

Seamlessly integrate any Unified Communication tool.

Enhance your teamwork with voice and video conferencing, instant messaging, email, file transfers, or any combination that suits the job. With Epik's web apps and softphones, employees can collaborate from the device of their choice.